

First Named Inventor: Marc Shapiro, et al. Attorney Docket No.: 305378.01  
Application No.: 10/786,674 Group Art Unit: 2168  
Filed: February 25, 2004 Examiner: Jay A. Morrison  
Customer No.: 22971 Confirmation Number: 3021  
Title: SYSTEM-WIDE SELECTIVE ACTION MANAGEMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria VA 22313-1450

**AMENDMENT**

Sir:

In response to the Non-final Office Action mailed August 24, 2006 please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this amendment.

Remarks begin on page 16 of this amendment.

Please charge any fees due to our Deposit Account No. 50-0463.

Type of Response: Amendment  
Application Number: 10/786,674  
Attorney Docket Number: 305378.01  
Filing Date: February 25, 2004